



Standard Product Warranty

All our products are manufactured to the highest standards of reliability & performance. However, should a defect become apparent, the product is covered against defects in workmanship and/or materials, for a period of **12 months** from date of purchase.

Our obligation to the purchaser under this warranty is limited to servicing the product and the replacement of defective parts, at our designated workshop.

Any consequential costs incurred for: The de-rigging and re-rigging of the product and the supply of any accesses equipment used, (including but not limited to, such items as scaffolding, cherry pickers, road closures, council permits, cranes, riggers, electricians and abseilers) as well as transportation to and from our designated workshops, are at the client's expense.

This warranty becomes void if the product has been tampered with, attempts have been made to repair the unit by a person not authorized by PED Signs to do so, or if the products become faulty due to improper or malicious treatment/use.



Suppliers of quality assured, LED programmable displays

Terms & Conditions – the small print:

1. Unless a prior arrangement is made, all service/repairs will be conducted during standard working hours (09h00 – 17h30, Monday to Friday). Should it be necessary for us work outside of these hours, we reserve the right to raise a charge for your account.
2. This warranty does not cover the cost of special site access equipment required to access the system for repairs. This includes and is not limited to such items as scaffolding, cherry pickers, road closures, council permits, cranes, riggers, electricians and abseilers.
3. As most signs are custom made to order, no replacement system will be available during the period that the system is under repair.
4. Liability under this warranty is limited to repair, replacement or refund. In no event shall liability exceed the purchase price paid by the purchaser. Under no circumstances shall there be liability for any loss, direct or indirect, incidental or consequential damage arising out of, or in connection with, use of this product.
5. This warranty becomes void if the product has been tampered with, damaged, and repaired by unauthorised (by us) person.
6. This warranty does not cover damages caused by Force Majeur, lightning strike, water damage or fire, connection to a voltage supply higher than that specified for the system, wilful damage or damage due to gross negligence and usage not in accordance with the operating instructions. Should the sign have been found to be damaged or operate incorrectly due to one or more of these factors, *PED Signs* reserve the right to charge the full cost of Callout, labour, Travelling fees, and Parts as per our standard rate at the time.